

Morrisons Pharmacy - Freedom of Information (FOI) Publication Scheme

Publication Scheme Guide to Information

This Publication Scheme is about the NHS Services that our Pharmacies provide. It only applies to information held by a Morrisons Pharmacy as a public authority.

Introduction

This Publication Scheme is a complete guide to the information that can be made available to the public by a Morrisons Pharmacy. It will be reviewed annually.

Cost of Information

Information from Morrisons Pharmacies, in paper form or via our website, will usually be provided free of charge. However, requests for multiple printed copies, substantial documentation and archived documents may attract a charge for retrieval, photocopying, printing and/or postage. We will let you know these costs, if they apply, in advance.

Obtaining Information

Information is available from the following sources:-

- Paper format, from the relevant Pharmacy, or Superintendent Pharmacist.
- By downloading from our website;
<https://your.morrisons.com/Store-finder/Pharmacy>

Your Rights to Information

The Freedom of Information Act 2000 highlights that the public have a right to know how public services are organised and run, how much they cost, and how the decisions are made. Pharmacies are obliged to support access to the NHS related information that they hold. Access is subject to some exemptions that have to be considered before releasing information. These exemptions include, for example: -

- Protection of commercially sensitive, or confidential information;
- Where such information is not in the public interest to disclose, i.e. for health and safety reasons;
- Under the Data Protection Act 2018.

Under the Data Protection Act 2018, you are entitled to access your own patient medication records or any other personal information held about you.

Classes of Information

Class 1: Who we are & what we do

Morrisons Pharmacy is part of Wm Morrison Supermarkets PLC. Details of the organisation can be found at <http://www.morrisons-corporate.com/About-us/>.

Morrisons Pharmacy has arrangements in place with NHS England, local Clinical Commissioning Groups (CCGs) and other bodies for the provision of pharmaceutical services under section 41 of the National Health Act 1977 and under section 27 of the National Health Service (Scotland) Act 1978.

Our Pharmacists all work under the direction of our Superintendent Pharmacist. We may also use professional pharmaceutical services from Locum Pharmacists where necessary.

Details of all Pharmacists registered in the UK are available from the General Pharmaceutical Council (<https://www.pharmacyregulation.org> - 0203 713 8000).

Our in store Pharmacy Practice Leaflets detail the services we offer, along with our opening hours.

Class 2: What we spend and how we spend it

Prescription charges are set annually by the NHS. The charge is paid directly to the NHS. Each Pharmacy receives reimbursement for the cost of drugs and a dispensing fee as detailed in the Drug Tariff. Details are available from NHSBSA website, <https://www.nhsbsa.nhs.uk/pharmacies-gp-practices-and-appliance-contractors/drug-tariff>

Details of NHS prescription charges, and who is exempt from charges, are on display in our Pharmacies. Certain patients are exempt from prescription charges. Details of exemptions are available on request at each of our Pharmacies or on the Department of Health and Social Care's website.

Class 3: What our priorities are and how we are doing

Morrisons Pharmacy is always looking for new ways to support patient care and is keen to develop pharmaceutical services further where appropriate, alongside dispensing of NHS prescriptions.

Class 4: How do we make decisions

Our strategy is made by Wm Morrison Supermarkets PLC board.

Every Pharmacist & Pharmacy must comply with the regulations set out by the Pharmacy Regulator, The General Pharmaceutical Council (GPhC).

Class 5: Our policies and procedures

Our Pharmacies operate according to our internal policies and procedures relating to the dispensing of prescriptions, and provision of additional services. Details of the policies and procedures can be requested by writing to the Superintendent Pharmacist.

From time to time we may not be able to disclose details of certain policies and/or procedures. This may be due to commercial, confidential, or other reasons as set out under the Data Protection Act 2018 or because releasing the information may be prejudicial to the conduct of Morrison's affairs.

Our equality and diversity policy can be downloaded from the Morrisons website at <https://www.morrisons-corporate.com/>.

Details of the Morrisons health and safety policy can be downloaded from the Morrisons website at; <https://www.morrisons-corporate.com/cr/policy/>.

Our complaints policy is in line with NHS requirements and is available on request.

Class 6: Lists and Registers

Not held.

Class 7: Services we offer

Each of our Pharmacies provides some, or all of the NHS services listed below;

- Dispensing of NHS prescriptions
- Electronic Prescription Service (EPS)
- Patient Medication Records
- Health Advice
- Safe disposal of unwanted medicines
- Repeat Dispensing
- Minor Ailments Schemes
- Supply of Prescription Only Medicines (POM) under written patient group directions

Each of our Pharmacies has its own Practice Leaflet. Copies of the leaflet are available on request at the Pharmacy.

The addresses and opening times of each of our Pharmacies can be obtained either from the Morrisons website, <https://my.morrisons.com/storefinder/> or via the Pharmacy Practice Leaflet.

For further information, a complete list of Pharmacies undertaking to provide pharmaceutical services to the NHS in a particular area can be provided by contacting the local NHS England Area.

Feedback

We aim to provide our customers with the best possible service. However, if you have any comments about the operation of the Publication Scheme, or the way in which we have dealt with your request for information, please write to:

Superintendent Pharmacist
Wm Morrison Supermarkets PLC
Hilmore House
Gain Lane
Bradford
West Yorkshire
BD3 7DL

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Date Approved:	1st March 2020
Review Frequency:	Annually